

Please answer the following questions by circling the most appropriate answer:

YOUR INFORMATION					
Your Name		Owner	Buyer	Seller	Agent
Property Inspected:			Inspection Date:		
Pre-Inspection					
1.	Were you able to reach us immediately?	Yes	No		
2.	Did you receive a reminder call/email prior to the inspection?	Yes	No		
3.	Was our staff with whom you spoke professional & knowledgeable?	Not Satisfied	Satisfied	Extremely Satisfied	
Inspection					
1.	Did the inspector arrive on time?	Yes	No		
2.	How would you rate the overall professional appearance of the inspector?	Not Satisfied	Satisfied	Extremely Satisfied	
3.	Was the inspector's communication clear and concise regarding the details of the inspection?	Not Satisfied	Satisfied	Extremely Satisfied	
4.	How would you rate the overall thoroughness of the inspection?	Not Satisfied	Satisfied	Extremely Satisfied	
Post-Inspection					
1	Were instructions clearly given on how to access the report online?	Yes	No		
2	Would you feel comfortable referring our inspection company to your friends & family?	Not Satisfied	Satisfied	Extremely Satisfied	
3	How would you rate your over all satisfaction with our company?	Not Satisfied	Satisfied	Extremely Satisfied	
Tell Us About Your Home Inspection Experience					
How Did You Hear About Us?					
circle one					
Real Estate Professional	Brochure	Presentation	Friend/Relative	Search Engine	Yellow Pages
Housing Fair	Workshop	Email Ad	Print Ad	Other	

We intend to publish your feedback on our website and in other marketing materials. If you would prefer we did not use your name, please let us know.

We thank you for your feedback!